

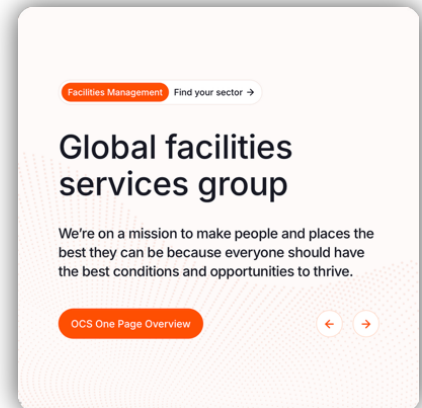
OCS Case Study Questions

Introduction

Established in 1900 by William Goodliff, OCS began as a family-run window-cleaning business in the UK and has grown to become one of the world's largest facilities management companies.

Recent strategic developments, including a merger with Atalian Servest, have bolstered OCS's international presence and ambition to dominate the global market.

This case study highlights how EBC Global's Employment Check Pro has supported OCS in modernising its background check processes, particularly for sectors with strict compliance requirements, like security and aviation.



The Opportunity



Oliver Crawley, a Business Support Analyst at OCS, manages and supports critical systems, including Employment Check Pro, in a hybrid role spanning system administration and project management.

With his oversight, Employment Check Pro has become an essential tool, ensuring compliance and improving efficiency in OCS's background check process. Oliver and his team sought to enhance transparency and reduce inefficiencies across OCS's sectors, and Employment Check Pro provided the digital solution they needed.

The Story of OCS

Founded on trust, respect, unity, and empowerment, OCS has remained committed to service excellence and innovation. After over a century as a family-owned business, OCS entered a new phase when it was acquired by Clayton, Dubilier, and Rice in 2022.

The private equity firm also acquired Atalian Servest in 2023, creating a global facilities management leader. Employment Check Pro aligns seamlessly with OCS's objective of utilising class-leading technology to support its expansive growth and facilitate compliance in diverse operational areas.

The Challenge

Before implementing Employment Check Pro, OCS faced the challenge of manual background checks. This involved repetitive, error-prone processes, often reliant on templates and spreadsheets.



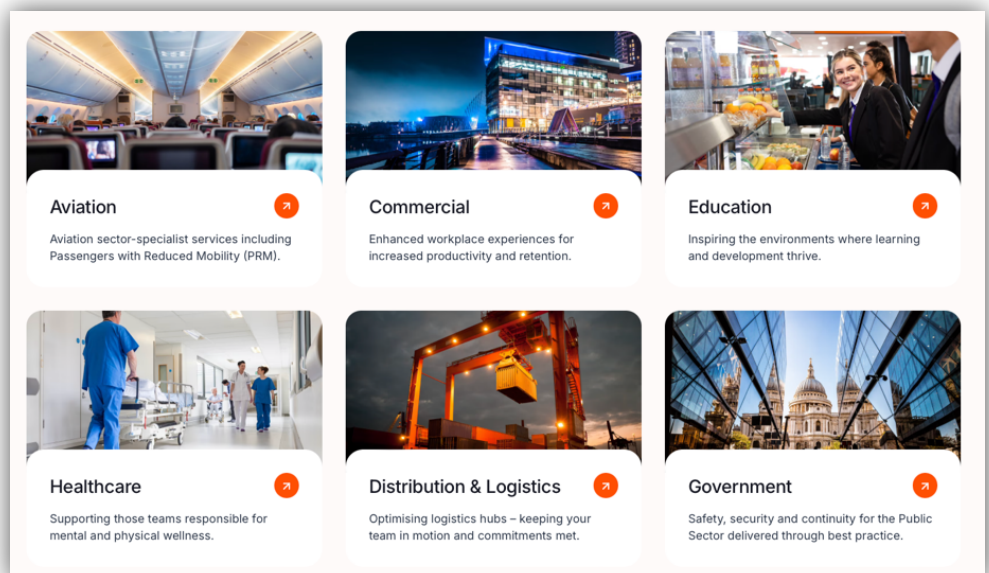
The aviation sector within OCS, which first adopted Employment Check Pro, previously struggled with outdated systems and limited automation. According to Oliver, the previous methods were cumbersome, hampered transparency, and delayed onboarding, which posed a risk for industries requiring prompt and thorough vetting.

Why OCS Chose EBC Global

After witnessing the success of Employment Check Pro in the aviation sector, OCS decided to extend its use across other divisions. Employment Check Pro stood out due to its automation capabilities, ease of digital access for all users, and integrated reporting features, which replaced older manual methods.

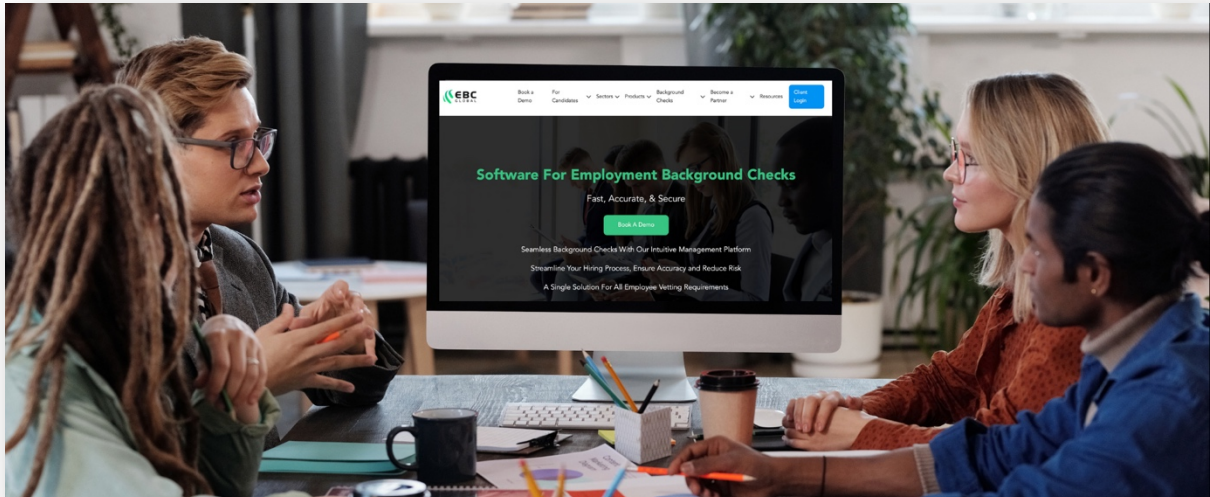
Oliver remarked on the strong synergy between OCS and EBC Global, citing shared values and growth trajectories, which only enhanced the partnership's potential.

"EBC Global's people-centric approach and advanced technology make Employment Check Pro the clear choice for us. We feel that OCS and EBC are aligned in our commitment to innovation, trust, and quality service," Oliver noted.



The Implementation Process

Oliver describes the onboarding process as smooth and collaborative. EBC Global assigned a dedicated project leader to oversee implementation, working closely with OCS to identify their needs and objectives.



A structured timeline, clear communication, and weekly progress meetings helped keep the project on track, ensuring that the team felt well-prepared for the final roll-out. “The close collaboration and flexibility allowed us to meet our go-live date without any major hurdles,” Oliver shared.

The Results

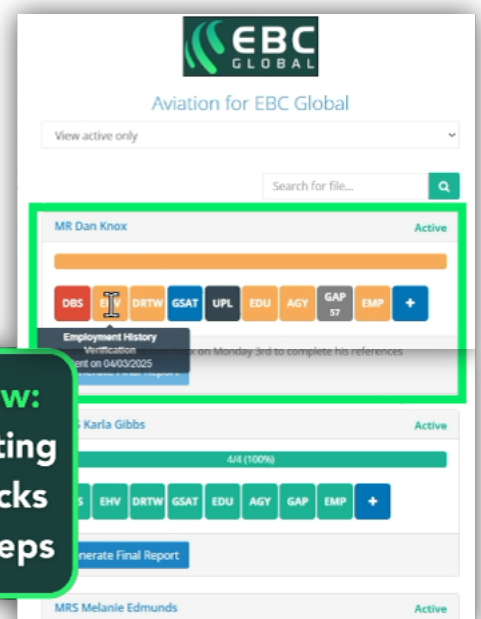
Since implementing Employment Check Pro, OCS has experienced remarkable improvements in its background check processes.

The system’s user-friendly design has enabled managers to initiate checks independently, access up-to-date information, and oversee the vetting process from start to finish.

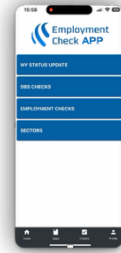
This visibility has been particularly beneficial in sectors where compliance is paramount, like security.

Track – In One View:

- Candidate Vetting
- Reference Checks
- All Required Steps



"Employment Check Pro is faster, simpler, and more accurate than our previous processes," Oliver said. "The transparency it provides for our managers is a significant advantage, as it enables them to stay informed and engaged with the process, which was previously difficult to achieve."



Final Thoughts

For Oliver, the decision to choose Employment Check Pro was straightforward. He advises other companies looking to streamline their background check processes to consider EBC Global.

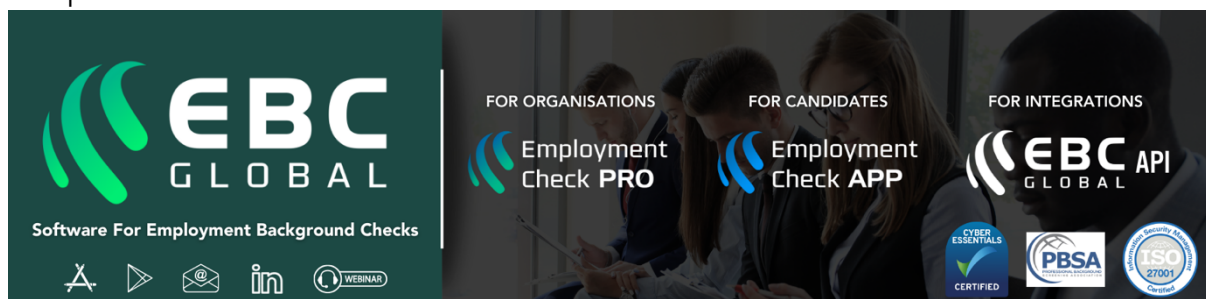
"I'd say talk to EBC Global. They back up everything they say with results. Their people-centric approach remains consistent as they grow, ensuring clients feel valued and supported."



Looking Forward

OCS continues its trajectory of growth and innovation, exploring new acquisitions and further digital integration in its compliance processes.

Employment Check Pro remains an integral part of this journey, enabling OCS to maintain high standards in vetting and compliance as they expand their global footprint.



EBC GLOBAL
Software For Employment Background Checks

FOR ORGANISATIONS: Employment Check PRO
FOR CANDIDATES: Employment Check APP
FOR INTEGRATIONS: EBC GLOBAL API

Icons: A, play button, email, LinkedIn, Webinar

Certifications: CYBER ESSENTIALS CERTIFIED, PBSA, ISO 27001